

# Frequently Asked Questions

## Efficiency and Accuracy

**Q: How does SITE make engineers' work more efficient?**

A: SITE empowers engineers by providing detailed and precise imagery, allowing them to identify areas of concern before visiting a site. This ensures site trips are targeted and efficient, saving time and resources.

**Q: Can SITE help reduce the need for multiple site visits?**

A: Yes, SITE eliminates the need for return trips during the design phase. If anything is missed during the site walk, high-resolution photos captured by SITE reveal it, ensuring comprehensive data is always available.

**Q: How does SITE support project budgeting before site visits?**

A: SITE's proprietary AI analyzes high-resolution imagery to assign condition scores and recommend repair strategies. Our in-house engineers verify each recommendation for accuracy and objectivity.

**Q: What key features does SITE offer to support engineering firms?**

A: SITE offers several key features, including:

- Hi-resolution imagery, property maps (orthomosaics) and built in measurement tools to help you create an accurate estimate from your desk.
- Flight coordination concierge service and data quality checks, ensuring reviewed and verified data.
- Built-in annotation tools to enhance customer communication and reduce travel.
- An objective industry standard condition index and a 3-to-5 year repair strategy utilizing advanced AI.
- User-friendly, cloud based platform that lets you access facility imagery and virtually walk your property anywhere.
- Automatic inventory of common exterior assets like parking spots, HVAC units, bollards, and light posts.

## Technology and Features

**Q: Why should I choose SITE for capturing site imagery?**

A: SITE is proficient in managing all aspects of imagery capture, including securing FAA airspace clearances. Its expertise ensures efficient and compliant operations for any site. We also coordinate shoot dates and any reschedules that may occur due to weather. SITE leverages a vast network of drone partners across all 50 states and 15+ countries, ensuring fast, reliable data capture—no matter where your facility is located.

**Q: What makes SITE's orthomosaic technology unique?**

A: SITE expertly converts thousands of site images into a single, accurate orthomosaic. This detailed representation provides a precise overview of the property, enabling accurate analysis and decision-making.

**Q: How does SITE incorporate advanced analysis into its services?**

A: SITE stitches intelligence with PhD-level civil engineering expertise to deliver consistent, objective and expert analysis of the data. SITE is constantly innovating, with an ambitious roadmap to deliver even more comprehensive, expert-backed facility analysis.

**Q: Can SITE help track property conditions over time?**

A: Yes, SITE provides year-over-year property condition visuals, making it easy to monitor and track changes in property conditions over time.

## Support and Services

**Q: What level of support does SITE offer?**

A: SITE provides dedicated, senior-level expertise and support from our inhouse customer success team. Every customer will receive customized onboarding and a single point of contact from a US-based resource. This ensures that customers' needs are met efficiently, with additional access to a team of civil engineers and facility condition experts.

**Q: Does SITE assist with image coordination and visualization?**

A: Yes, SITE provides a concierge service to manage all aspects of image capture and reshoots. The platform also offers an intuitive interface for visualizing data, making it easy for engineering firms to access and analyze their information.

## Data Collection and Analysis

### **Q: How does SITE capture facility imagery and data?**

A: SITE uses state-of-the-art drones for aerial image capture, documenting pavement, roofing, facades, landscapes, and inventorying common facility assets. By flying drones in a preset mapping pattern over a property, SITE is able to gather detailed images from multiple angles. These images are then stitched together into an interactive orthomosaic map within the platform. The Condition Index, generated through a combination of AI and human expertise, measures the condition of assets.

## Capital Planning and Reporting

### **Q: How does SITE assist with capital repair planning?**

A: SITE leverages collected data and the Condition Index to develop a comprehensive 3-to-5-year repair strategy, including a capital repair plan. This strategy helps clients set budgets, define RFP parameters, and optimize resource allocation.

### **Q: How can SITE facilitate report delivery?**

A: SITE simplifies report delivery by allowing users to share relevant data with customers. This includes orthomosaic maps, annotations, and measurement tools, giving clients a comprehensive understanding of their projects. These features ensure clear communication and help stakeholders grasp the full scope of a project.